The Social Innovation Imperative: Create Winning Products, Services, and Programs that Solve Society's Most Pressing Challenges (Hardback)

By Sandra Bates


"The Social Innovation Imperative advances a best practice framework to solving the world's most pressing social issues. This is a foundational guide to changing the world that will be referenced for years to come." - Michael Reynolds, Vice President, Product Development and Management, Cigna Health Care

"Advancing the works of Clayton Christensen, Tony Ulwick, and others, Bates gives us a systematic approach for addressing critical human needs and the ecosystems in which they persist. This book is a blueprint to help us solve the 'right' things-the 'right' way." - Joe Grieshop, President, Chief Innovation Executive, netTrekker, Founding Partner, Knovation Lab

"Bates lays out a comprehensive, needs-driven approach for creating a social innovation road map. The detailed templates she provides offer particular insight for large, complex challenges." - Sarah Miller Caldicott, author of Innovate Like Edison and Inventing The Future, great-grandniece of Thomas Edison

"Bates shows how to create comprehensive innovation strategies using a six-step framework, and she gives the reader detailed 'how to' instruction for each step." - Ellen Domb, Ph.D.,...

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The Social Innovation Imperative explores the challenges and differences of innovation in the social sector. Issues such as health care, education, poverty, disaster response, neglected elderly, environmental destruction, and so on have plagued this world for generations. Why? They are what are often termed ‘wicked problems’—extremely complex issues that involve several different constituents, many of which have conflicting or competing objectives. Innovation programs that target hunger alleviation, disaster relief, education, health-care delivery, conserving our natural resources can all be addressed using the same proven techniques that have enabled corporations to launch wave after wave of innovative new gadgets, technologies and services. Moreover, maximization of internal innovation is also most crucial which requires R & D department (Chesbrough, 2006). R & D department requires more finance which is difficult for SMEs (Van de Varnde et al., 2009). … The ICT revolution and accelerated pace of globalization created conditions for different kinds of innovation models [11]. Closed innovation, with open innovation the ideas and solutions can move across the boundaries of a single organization, speeding up innovation processes [5,9]. Also, open innovation models allow more easy employment of flexible process where improvements can emerge from any source at any stage of an innovation process and no stage is locked earlier than absolutely necessary [5]. Innovation can also help address pressing social and global challenges, including demographic shifts, disease threats, resource scarcity and climate change. Innovative economies are more productive, more resilient, more adaptable to change and better able to support higher living standards. Strengthening innovation is therefore a fundamental challenge for countries in their quest for greater prosperity and better lives. This new OECD report on The Innovation Imperative â€“ Contributing to Productivity, Growth and Well-Being provides a toolbox for governments that wish to strengthen innovation an
The Social Innovation Imperative: Create Winning Products, Services, and Programs that Solve Society's Most Pressing Challenges

Hardcover – 16 Feb 2012. by Sandra Bates (Author). 5 out of 5 stars 7 reviews from Amazon.com. Sandra M. Bates has worked with more than 50 companies, spanning dozens of industries, and more than 100 innovation initiatives, helping executive teams launch award-winning products, services, and programs. She most recently founded The Innovation Partners, a group focused on generating social impact through innovation. Innovation can also help address pressing social and global challenges, including demographic shifts, disease threats, resource scarcity and climate change. Innovative economies are more productive, more resilient, more adaptable to change and better able to support higher living standards. Strengthening innovation is therefore a fundamental challenge for countries in their quest for greater prosperity and better lives. This new OECD report on The Innovation Imperative "Contributing to Productivity, Growth and Well-Being provides a toolbox for governments that wish to strengthen innovation "Social innovation – innovative, practical, sustainable, market-based approaches that benefit society, with special focus on the vulnerable" offers an answer. Social innovation means being more strategic, more ambitious and more collaborative in how access and opportunity can be provided for billions of low-income people to participate in the global economy. A business leader has to think about how to solve the societal challenges of today, because if we don't solve them, we will not have a business. Design new products and services: BD Serve new geographies or customers: Allianz Expand sales and distribution: Novo Nordisk. Strengthen supply chains. Ensure stable supply and prices of raw materials: Jollibee Foods Corporation. The Social Innovation Imperative: Create Winning Products, Services, and Programs that Solve Society's Most Pressing Challenges. By: Sandra M. Bates. Publisher: McGraw-Hill Education (Professional). More than 15 million users have used our Bookshelf platform over the past year to improve their learning experience and outcomes. With anytime, anywhere access and built-in tools like highlighters, flashcards, and study groups, it's easy to see why so many students are going digital with Bookshelf. Over a million titles available from more than 1,000 publishers. Over 40,000 customer reviews with an average rating of 9.5.
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The Social Innovation Imperative begins by explaining why innovation in social sectors, such as health care, conservation, and education, is unique and then provides the framework and tools that create a best practice for driving innovative change that will impact our world. Bates organizes the process into action-oriented steps you can follow to meet your goals effectively and in the most efficient manner possible. Learn how to Social innovators from across the globe, including Deloitte's Social Innovation Leader Mette Lindgaard, will be livestreamed as they discuss how countries such as Costa Rica, Iceland, Nepal, New Zealand and Rwanda have achieved remarkable social progress given limited resources as well as sharing insights from the Social Progress Index. Register for the live stream here. Deloitte is collaborating with the Social Progress Imperative and others because we believe business has a role to play in helping solve the world's critical issues and the Index is a tool that can ignite collective action from business, government, and society. Business serves human needs and desires, creating vital products and services, which drive social and economic development.
The Relational Imperative for Social Innovation in Social Enterprises. Wendy Phillips, Elizabeth A. Alexander. Increasingly, the links of social enterprises to economic and social programs are being recognized as playing a central role in social innovation (OECD 2011). Against this backdrop, there has been growing interest in the area of social innovation (Cajaiba-Santana 2014; Dees 2008; Mulgan 2006; Nicholls and Murdock 2012; van der Have and Rubalcaba 2016). Social innovators from across the globe, including Deloitte’s Social Innovation Leader Mette Lindgaard, will be livestreamed as they discuss how countries such as Costa Rica, Iceland, Nepal, New Zealand and Rwanda have achieved remarkable social progress given limited resources as well as sharing insights from the Social Progress Index. Register for the live stream here. Deloitte is collaborating with the Social Progress Imperative and others because we believe business has a role to play in helping solve the world’s critical issues and the Index is a tool that can ignite collective action from business, government, and society. Business serves human needs and desires, creating vital products and services, which drive social and economic development. The Social Innovation Imperative: Create Winning Products, Services, and Programs that Solve Society's Most Pressing Challenges Hardcover - 16 Feb 2012. by Sandra Bates (Author). 5 out of 5 stars 7 reviews from Amazon.com. Sandra M. Bates has worked with more than 50 companies, spanning dozens of industries, and more than 100 innovation initiatives, helping executive teams launch award-winning products, services, and programs. She most recently founded The Innovation Partners, a group focused on generating social impact through innovation.
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Hardcover – 16 Feb 2012. by Sandra Bates (Author). 5 out of 5 stars 7 reviews from Amazon.com. She most recently founded The Innovation Partners, a group focused on generating social impact through innovation. Bates was also the executive director and cofounder of the Strategyn Institute, where she engaged and trained hundreds of executives in the Outcome-Driven Innovation methodology, allowing her to enjoy both consulting and teaching others. The Social Innovation Imperative offers some of the best guidance I've seen on how to ask the right questions, develop new audiences and targets, analyze findings, and then create actionable insights that yield market value. If you are looking for a playbook that can guide your next social innovation initiative, this is it. This carefully researched and well-written book provides wisdom for innovators everywhere. A must-read for CEO's, politicians, teachers, healthcare providers and entrepreneurs. The Social Innovation Imperative explains why innovation is so important in the social sectors, such as education, healthcare and conservation. Collecting strong data sets on a specific social, health or environmental issue will allow academics and researchers to truly understand the severity and impact of a particular issue. Collectively, academics, businesses, NGOs and governments can then mobilize their leadership, and entrepreneurial and innovative skills to create products and services that tackle the problems they identify using the data sets to ensure the solutions are grounded in evidence. More effective collation and analysis of data, as well as strong leadership to create transformative products and services, could be the most viable and effective way of solving such extreme challenges as climate change, air pollution and poverty. Innovation can also help address pressing social and global challenges, including demographic shifts, disease threats, resource scarcity and climate change. Innovative economies are more productive, more resilient, more adaptable to change and better able to support higher living standards. Strengthening innovation is therefore a fundamental challenge for countries in their quest for greater prosperity and better lives. This new OECD report on The Innovation Imperative: Contributing to Productivity, Growth and Well-Being provides a toolbox for governments that wish to strengthen innovation in social enterprises. Wendy Phillips1, Elizabeth A. Alexander. Increasingly, the links of social enterprises to economic and social programs are being recognized as playing a central role in social innovation (OECD 2011). Against this backdrop, there has been growing interest in the area of social innovation (Cajaiba-Santana 2014; Dees 2008; Mulgan 2006; Nicholls and Murdock 2012; van der Have and Rubalcaba 2016).