

Internet costs and cost models for public libraries: final report, Volume 61, Issue 2, - Charles R. McClure, John Carlo Bertot, John C. Beachboard, United States. National Commission on Libraries and Information Science - U.S. National Commission on Libraries and Information Science, 1995 - 1995 - 47 pages

The costs must be distributed onto the public services activities in order to make a clear link with the function of the library as it is perceived by those who support it and those who use it. To illustrate the problems that arise in cost analysis, this discussion will begin with technical services. Assigning cost to a quantity of activity. Nothing has been said about the quality of that activity. Here, as discussed earlier for public services, there is both quality of process and quality of product. Quality of process (leaving aside the fact that most administrators do think of the cost as one of the qualities of process) boils down to the delays. In most libraries there is no analogue to the notion of availability-that is, the intention (or pretension) to eventually process every book or periodical that is received. Service efficiency study: toronto public library final report. Table of contents. November 2011. The purpose of the Toronto Public Library (TLP) Service Efficiency Study (SES) is to support the City's efforts to ensure the cost-effectiveness of services (e.g., services are not costing more than they should) and general process efficiencies. By taking a closer look at the services offered, this SES will assist the TPL and the City to identify and obtain a set of achievable recommendations directed at delivering maximum service efficiency savings in the shortest period of time. PART II THE NEAR ZERO MARGINAL COST SOCIETY 5: Extreme Productivity, the Internet of Things, and Free Energy 6: 3D Printing: From Mass Production to Production by the Masses 7: MOOCs and a Zero Marginal Cost Education 8: The Last Worker Standing 9: The Ascent of the Prosumer and the Build-out of the Smart Economy. Their contributions added significantly to the value of the final work. Thanks to Dan Michell, Alexandra Martin, Jared Madden, Elizabeth Ortega, James Partlow Shuyang "Cherry" Yu, James Najarian, Daniel McGowan, Gannon McHenry, Kevin Gardner, Justi Green, and Stan Kozlowski. But what if the marginal cost of producing and distributing a book plummeted to near zero? In fact, it's already happening.